

Metrics Report December 2024

Leveraging Competitive Funding & Partnerships

- **Average Fleet Age**
 - 6.00 years – This is an increase of 5.67 percent from December 2023.
- **Subsidy per Passenger**
 - The subsidy per passenger increased in December of 2024 in comparison to last December by \$9.18 or 50.6 percent.
- **Admin Cost Per Revenue Hour**
 - Administrative Overhead cost per hour has decreased by \$0.03 or 1 percent compared to December of 2023 to December of 2024.

Enhancing Connectivity

- **BCRTA Transit App Users**
 - BCRTA had 4,457 users during the month of December for Transit App. This is a .22 percent increase from the previous year.
- **BCRTA Transit App Downloads**
 - BCRTA tracked 797 new downloads for the Transit App in December of 2024. This is a 39.15 percent increase from the previous year.
- **BGO App Rides/Total BGO Rides**
 - 58.03 percent of all trips were booked utilizing the mobile application. This is a 46.83 percent increase from December of 2024.
- **BGO App Downloads**
 - BCRTA had 556 new users downloading the mobile application. This is an 87.77 percent increase from December of 2024.
- **BGO Mobile Payment & Total Trips**
 - BCRTA completed 6,641 non-contracted trips in December of 2024. This is an 89.2 percent increase in completed, non-contracted trips from December of last year.
 - No trips were paid for using the BCRTA mobile application (BrainTree).
 - 26.76 percent of all trips were paid for using EZFARE.

Improving Mobility & Eliminating Barriers

- **Passengers Per Revenue Hour**
 - Fixed routes had 8.78 passengers per revenue hour in December of 2024, this is a 16.5 percent decrease from December of 2023.
 - Demand Response service had 1.68 passengers per revenue hour in December of 2024, this is a 6.7 percent decrease from December of 2023.

- **Accidents and Injuries**
 - **Fault Total** – BCRTA had eight (8) at fault accidents in December of 2024.
 - **No Fault Total** – BCRTA also had four (4) no fault accidents.

- **Target Operator Staffing**
 - **80%**
 - This number has increased by 7.3 percent from the previous year.
 - The yearly average was 79.69 percent.

- **Denials and Refusals/ Total BGO Trips**
 - 27.86 percent of all requested BGO trips were refused or denied in December of 2024 due to time and capacity limitations. This is a 7.9 percent decrease from December of 2023.

Supporting Employers

- **CincyLink Total Trips**
 - CincyLink had 1,920 riders. This is a 7 percent decrease from December of the previous year.

- **BGO Employment Trips**
 - BCRTA completed 2,659 BGO trips for employment in December of 2024, this is a 41.67 percent increase from the same month the previous year.

Developing Multimodal Infrastructure

- **Goal**
 - This field is to show the progress of our upcoming Chestnut Fields Multi-Modal Transit Station. BCRTA has secured funding for \$25,649,471 of our \$25,471,690 goal.

- **Days Until Chestnut Fields Completed**
 - BCRTA expects this project to be completed within the next 239 days or 0.65 years.